



**the hill company**  
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# #05:001 Quality Management Policy Statement

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THE HILL COMPANY

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The Hill Company

## QUALITY MANAGEMENT POLICY STATEMENT

It is the policy of the company to maintain a Quality Management System designed to meet the requirements of the ISO 9001:2015 in pursuit of its primary objectives.

### OBJECT AIMS AND OBJECTIVES

- The company's Quality Manual defines our quality objectives and key procedures.
- To ensure that the quality management system conforms to the requirements of the ISO 9001:2015 standard.
- To ensure the company maintains its awareness for continuous improvement, the quality system is regularly reviewed and is subject to an annual external audit.
- The requirements of the company's quality system are mandatory, and all company personnel have a responsibility and obligation to it.
- To ensure that the procedures and processes are correct, reviewed and all employees are trained and aware of reporting any non-conformances.
- Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer service.
- Ensuring that the integrity of the quality management system is maintained when changes to the quality management system are planned and implemented.

### ROLES AND RESPONSIBILITY

Overall and final responsibility for our Quality Management System is that of

- James Hill - Managing Director.

Responsibility for compliance to the Quality Management System is that of

- Quality & Compliance Team.

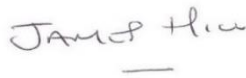
Day to day responsibility for ensuring this Quality Policy is put into practice is delegated to

- Site Directors.
- Site Managers.
- Department Heads.

All employees are required to:

- Co-operate with supervisors and managers on Quality Management System matters.

Signed:



Name: James Hill

Position: Managing Director

Date: 06/06/2024